



DSGV

Secure document collaboration at the German Savings Bank Association

Managers at Germany’s Savings Bank Association (Deutscher Sparkassen- und Giroverband, DSGV) have the peace of mind of knowing that there is no way their confidential project data can go public or fall into the wrong hands. DSGV protects its information with Brainloop’s Secure Dataroom, an electronic document vault that provides a highly secure and traceable environment where it can share business critical data with colleagues, external partners and service providers.

Secure dataroom used as an information hub

“We already had secure networks, and secure data transmission lines too,” says Michael Daubner, Information Management Officer at DSGV. “But what we didn’t have was a closed room where we could store documents securely and work on them with internal as well as external people.” As a result, DSGV decided to set up a virtual dataroom to store project planning and meeting documents. Since summer 2008, between 40 and 50 staff, partners and external firms have



DSGV’s headquarters in Berlin, Germany

been collaborating on a joint project. One of the key requirements at the beginning was to enable the participation of people who had no access to the DSVG’s corporate network.

Documents stored in the electronic vault

After a thorough evaluation, DSVG selected the Brainloop solution. The Brainloop Secure Dataroom is a web-based application that enables highly secure access to documents and data. Any type of sensitive information can be stored in the dataroom, just like paper documents in a safe. At DSVG, Michael Daubner controls access permissions for the dataroom. The Brainloop Secure Dataroom supports strong two-factor authentication – a one-time password provided by a token or smartcard, plus the user’s personal password.

The savings bank association finds that quick and easy collaboration is one of the biggest benefits of the virtual dataroom. There is no need to install any software on users’ desktops and the system requirements are not very demanding. Anyone with an internet connection can work with it. “It even works from a web café – I’ve tried it,” says Michael Daubner.



FAST FACTS

Customer..... Deutscher Sparkassen- und Giroverband (Savings Bank Association)
 Industry..... Banking
 Employees..... 350

CHALLENGE

Sharing confidential project documents with colleagues and external partners

SOLUTION

Brainloop Secure Dataroom used as a high-security communication and collaboration platform

BENEFITS

- › High level of security with strong two-factor authentication
- › Web-based, quick and easy to implement
- › Complete audit trail of all communications
- › Integrated access rights management
- › Version management
- › Intuitive and easy to use



The dataroom's intuitive interface has a similar look and feel to Windows Explorer. "It needs to be familiar to users," explains Peter Weger, CEO of Brainloop. "As we don't know who the users are, we can't train them."

Rights management controls access to documents

Brainloop Secure Dataroom's integrated access rights management is used at DSGVO to control which people or groups can access the documents and when. It also controls what each person is allowed to do with the documents – including reading, editing, printing, copying or forwarding them. The solution can add properties to the document, such as "read only", and records who accesses documents and when. Document viewer functions prevent files from being downloaded to a local PC, so that authorized users can view a document but not save it. Version management functionality tracks the lifecycle of a document and prevents different versions being circulated at the same time. This is particularly important when a project in various phases is being worked on by different people, and ensures that all participants

know which version of a document is current. Dataroom content is protected with 128-bit encryption whenever it is uploaded or downloaded.

"THE BRAINLOOP SECURE DATAROOM MAKES IT SO MUCH EASIER TO SHARE CONFIDENTIAL PROJECT DOCUMENTS WITH INTERNAL AND EXTERNAL PEOPLE," SAYS MICHAEL DAUBNER. »FOR THE FUTURE, WE'RE LOOKING AT SHARING STATISTICAL DATA THIS WAY TOO, AND ARE CURRENTLY BUILDING A PERMANENT NEW APPLICATION FOR MULTIPLE CUSTOMERS WHO SEND THEIR DATA FROM OUTSIDE. EVERY STAGE OF THE INFORMATION SHARING PROCESS IS DOCUMENTED, SO COMMUNICATIONS ARE ALWAYS TRANSPARENT AND TRACEABLE."

Michael Daubner underlines the importance of being vigilant in the early days to ensure people use the application. "Everyone is so used to email that it can be a challenge to wean them off it at the beginning. But now, using the dataroom is second nature to all concerned."



Michael Daubner,
Information Management
Officer at the German Savings
Bank Association (DSGV)

Dataroom provided as a SaaS

"The Brainloop Secure Dataroom is a Software-as-a-Service solution, so we can start using it immediately," says Daubner. The service is invoiced by user and license, and every day he just buys the quantity he needs. He believes that the demand for virtual datarooms is bound to grow. "The benefits are so clear that it's only a matter of time before more companies start using them," he concludes.

CONTACT

Brainloop AG with offices in Munich and Boston, is the leading provider of Document Compliance Management solutions that enable customers to share confidential documents in a highly secure and traceable environment.

For more information please visit <http://www.brainloop.com>

Europe

Brainloop AG
Franziskanerstr. 14
81669 Munich · Germany
T: +49 (89) 444 699 0
info@brainloop.com

USA

Brainloop Inc.
One Broadway, 14th floor
Cambridge, MA 02142, USA
Tel: +1 (800) 517 317 1
info@brainloop.com

