

# ERGO group board communication

## Meetings with Brainloop Secure Dataroom

With premium income amounting to € 17.7B and representation in more than 30 countries, ERGO is a leader in the insurance sector. In Europe, ERGO is #1 in the health and legal expenses insurance segments. 40 million customers currently place their trust in the services, expertise and financial strength provided by ERGO and its companies. 50,000 people work for the group, either as salaried employees or as self-employed sales representatives. ERGO is part of Munich Re, one of the world's leading reinsurers and risk carriers.

Following a test phase lasting several months, ERGO selected the Brainloop Secure Dataroom as a simple yet secure way of providing meeting documents to the boards of the group's subsidiary companies. Brainloop's web-based document compliance management solution fulfilled all of the company's requirements for a secure and user-friendly collaboration platform. Its Document Collection feature helps assemble the meeting documents and reports, then automatically indexes them, sorts them by topic and facilitates their distribution.

## Progressing from postal mail to web-based access

Prior to the Brainloop Secure Dataroom, staff had been collating pre- or post-meeting information by hand and distributing it using postal or courier services. All types of documents, such as the agenda, draft resolutions, presentation slides and reports, are now stored in the data room so that board members can access them anytime and from any location. As the solution includes integrated version management, users can easily identify the newest version of a document. It also eliminates the risk of editing the wrong version and of circulating obsolete versions. Meetings can be prepared and managed much more efficiently with the centralized information store, the easy yet secure access to confidential information, and the logging of all data room activities. ERGO has extended its use of the Brainloop Secure Dataroom to include the preparation of quarterly reports to the supervisory board and its committees.

# ERGO

## FAST FACTS

Customer..... ERGO Insurance Group  
 Industry..... Insurance  
 Employees..... 14,375

## CHALLENGE

Members of the supervisory boards of ERGO group companies needed access to confidential meeting documents and reports – anytime and from any location.

## SOLUTION

Brainloop Secure Dataroom used as a highly secure platform for board communications

## BENEFITS

- › More efficient meeting organization with faster preparation and provision of documents
- › Board members can access confidential information anytime and from any location
- › Better, more transparent meeting management with:
  1. Common, centralized document storage
  2. Simple yet secure provision of confidential content
  3. Logging of every access to a document
- › Protection from threats with two-factor authentication and service provider/administrator shielding
- › Tamper-proof audit trail of all data room activities helps ensure regulatory compliance





Headquarter of the ERGO Insurance Group in Düsseldorf

Hanno Lenz, Chief Information Security Officer at ERGO, is pleased with the solution's benefits. **"The Brainloop Secure Dataroom is the ideal way for us to manage our board communications securely and efficiently,"** he says. "Since we've been using the solution, it takes less time to prepare and provide board meeting documents to members. We're also impressed with the fact that authorized users have secure access to data room content any time and from anywhere and can always see which docu-

ment version is the newest. The intuitive interface is self-explanatory, so users don't require any training – and we've had positive feedback from them on that point."

#### **End-to-end security ensures reliable authentication and transparency**

The Brainloop Secure Dataroom's comprehensive security architecture includes encrypted storage in the virtual data room, secure transmission of confidential documents, and reliable, two-factor user authentication. Just a few years ago, sharing confidential information over the Internet was out of the question. Today, the data room solution enables users to log in with a password and a token, which can be a one-time PIN sent by text to a cell phone. All data transfer – uploads, downloads and on-screen document display – is protected with 128-bit encryption, helping to safeguard against "eavesdropping" threats. Further security features includes a personalized watermark in the document, which prevents it from being forwarded to unauthorized people. In addition, every action in the data room, every user access, and every document change is logged automatically. The integrated audit trail increases transparency and

provides tamper-proof tracking of all data room activities, ensuring compliance with regulatory and corporate governance requirements.

#### **Data room provided as a service**

The Brainloop Secure Dataroom can be set up for immediate use as it is a Software-as-a-Service solution. Usage is invoiced per day and per user.

#### **The solution provider: Brainloop**

Brainloop, based in Boston and Munich, is the leading provider of Document Compliance Management solutions. The Brainloop Secure Dataroom is a web-based document safe that enables secure storage, editing and distribution of highly confidential documents within a single company, and beyond. All contents are powerfully protected from unauthorized internal or external attacks, and all actions within the data-room are documented by an auditing system. Common uses include project collaboration, contract negotiations, collecting data and writing up quarterly reports, and any other communication that involves confidential information.

## CONTACT

**Brainloop**, with offices in Boston and Munich, is the leading provider of Document Compliance Management solutions that enable customers to share confidential documents in a highly secure and traceable environment.

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